MedTrainer strongly recommends the use of Google Chrome or Mozilla Firefox to access the course content but if the only available browser is Internet Explorer and you encounter issues logging in, please follow these steps to be able to access your assigned courses.

**Step 1:**

1. Copy this URL

2. Click here

*Note: On older versions of Internet Explorer this will be the “Tools” menu*

**Step 2:**

Click here
Step 3:

Click here

Step 4:

a) click here

b) click here
Step 5:

a) Paste URL here

b) uncheck this box

Step 6:

a) Click here

b) Click here
Step 7:

Click here

Step 8:

Click here
Step 9:

- **a) Paste URL here**
- **b) click here**
- **c) click here**

Step 10:

- **Click here**
Step 11:

Click here

Step 12:

Click Here

a) Please make sure that these two options are set to “Accept”
Step 13:

Step 14:
Step 15:

In order for the settings to take effect Internet Explorer must be closed and opened again. Once this is done, please try logging in again. If this does not fix the issue please restart your computer.